

October 4, 2012

Bess Wray, President
Human Touch Home Care
P. O. Box 130
Flourtown, PA 19031

Dear Bess:

I want to thank you and your company for the wonderful care given to my mother. Please know that I will happily and highly recommend your company to any adult needing care for an older parent. Your professionalism and willingness to work with us to find the right person proved invaluable to our family and shows the true professionalism of your company. Trying to find the right person to work with an older parent is not an easy task, however you continued to work with us and found that person.

I also want to write you on behalf of Robertha. Words cannot express my family's gratitude towards Robertha, and the outstanding and loving care she gave to my mother. Although at times I know things got tough because my mother wasn't the easiest person to deal with Robertha remained professional and loving at all times. My sisters and I quickly recognized this about her and how special of a person she is. In my mother's eulogy, my sisters and I all spoke about her. I specifically said that "we weren't sent a care giver, but instead an Angel". Robertha is truly Angel, the loving, caring treatment she gave to my mother earned her the respect of my entire family. We will always be forever grateful to her. She is truly a special person with many, many talents. I recommend her with the highest regard and hope that you will know what a special person you have in her. Thank you again for all that your service did for us, most especially for our Angel Robertha.

Regards,

Mr. Charles M., Sr.
Bryn Mawr, PA